



Luther Heights operations are informed by the COVID-SAFE Industry Plan for the Outdoor Education Industry.

To comply with the industry plan and operate in a COVID-Safe manner, Luther Heights Youth Camp requires your help to implement the following protocols:

Attending groups must not exceed 100 people including school aged children, teachers and leaders.

- Bookings of over 100 can attend camp if willing and able to split into two completely separate camps who will not be permitted to mingle for the duration of camp.
- Each camp will have exclusive access to their own accommodation, hall and dining space for the duration of camp to avoid mingling
- Adults (above school aged) are required to maintain social distance during camp and adult room density is mandated by the State Government of 2sqm.

Only healthy campers come to camp:

This is your most important responsibility: to ensure that all those attending camp (students, teachers and leaders) are healthy and

- a. Are NOT experiencing cold or flu like symptoms
- b. Do not have a temperature
- c. Have not been in contact with someone that is confirmed to have COVID-19
- d. Have NOT returned from overseas or hotspots within Australia in the past 14 days

Students, teachers or leaders should NOT attend camp if they are sick or exhibiting symptoms of illness. Group leaders are required to sign the Group Leader Declaration on behalf of the entire group.

We encourage you to be vigilant about who comes to camp right up until you hop on the bus or in the car.

Luther Heights has the right to send any student, teacher or leader home from camp if they are exhibiting symptoms of illness. Luther Heights has the right to refuse entry to the camp for anyone who refuses to comply with this COVID safe plan.

Water bottles:

Individual water bottles are essential equipment for camp. Please ensure every camper has their own water bottle and minimise the use of single-use drink containers to assist the environment. Please advise members of your group that a labelled water bottle is essential on "what to bring" lists.

STRICT Arrival and Departure times

To ensure that there is no group cross over and therefore exposure, Luther Heights has implemented VERY strict arrival and departure times. Please work with your transport provider and your leadership team to facilitate this requirement. **Luther Height is unable to offer ANY flexibility from the stated arrival and departure times.** This includes teachers/leaders arriving early or departing late.



Luther Heights Youth Camp

Contract Tracing – Campers.

The QOEPCS industry plan states:

- *Providers must maintain records of all persons attending the Venue, or participating in the program where the program does not take place at a venue, and securely retain records for contact tracing purposes.*
- *Contact information must include name, email address, mobile phone number and date/time period of patronage (both entry and exit time recorded).*

To comply with the above, Luther Heights requires the following information for ALL campers including, leaders, teachers, students and visitors.

Name, email address, mobile phone number. (or in the case of students, parents email and phone).

This information will be held for 56 days as defined by the industry plan and passed onto public health officers as required.

Importance of the “Group name list”:

Luther Heights already requires a list of all people attending camp for its fire safety policy.

This register will also be used to assist health authorities to conduct contact tracing if required. It is therefore essential that campers understand once they are assigned to a room/ area or bed, they are not to swap or change.

Activity group registers will be used to assist contact tracing, including which Luther Heights team members interacted with individual groups, and which activities have been accessed for full clean purposes. A list of participants in each activity group needs to be kept if contact tracing is required.

Designated servers

As usual most of the food service will be conducted by Luther Heights team members. Measures are in place to ensure no shared use of utensils. Luther Heights may ask group coordinators to provide “designated servers” at mealtimes to assist with some aspects of food service (eg pouring milk from a jug on cereal at breakfast).

Pick-ups in the case of illness:

If a camper starts to exhibit symptoms of COVID, the priority will be to facilitate their departure from the venue. Luther Heights will require your guidance, assistance and urgency in making this happen.



Luther Heights
Youth Camp
Coolum Beach

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Luther Heights is operated by LYQ.